



Payment Responsibility Policy

Article VII, Section 1. (f) under *Conduct of Business* of the Company's Bylaws as excerpted below places the responsibility of unpaid water bills on the Stockholders:

"Stockholders are responsible for unpaid water bills incurred by a tenant or other user (such as under a purchase contract) of the tap right represented by this certificate, and any unpaid sums, whether for water or otherwise, due the Company incident to service under such tap right shall constitute a paramount lien in favor of the Company against the stock represented hereby. No stock representing a tap right can be transferred until any delinquency in connection therewith is paid in full".

Effective on July 1, 2018 ("the effective date") water bills for water service will be mailed to the service address shown on the Stock Certificate of the Stockholder, unless the Company receives a written request from the Stockholder directing that the water bill be sent to an address other than the service address served by the Company. Mailing of the water bill for water service to an address other than the Stockholder's address shall in no way relieve the Stockholder of unpaid water bills or other unpaid charges, nor shall it affect the Company's power to enforce payment for any unpaid charges by discontinuing water service to the property at which the charges originated. Unpaid charges constitute a paramount lien in favor of the Company against the stock. Stock cannot be transferred until all charges are paid in full. After reasonable notice has been given, no water will be furnished to the service address where any charge remains unpaid beyond the due date.

Further, and as an added benefit for Stockholders, beginning on July 1, 2018 the Company will mail duplicate water bills and final notices for delinquent payments to both the Stockholder and the current resident of the rental property, if requested by the Stockholder. To accommodate this duplicate billing procedure, the Stockholder will pay a fee of \$2.00 per billing cycle per rental property.

Payment of water bills and any unpaid charges are the responsibility of the Stockholder pursuant to Article VII, Section 1. (f) of the Company's Bylaws. The Company has no legal relationship, implied or otherwise, with the Stockholder's tenants.

Revised July 1, 2018