



Payment Responsibility Policy

Article VII, Section 1.(f) under *Conduct of Business* of the Company's By-Laws as excerpted below places the responsibility of unpaid water bills on the Stockholders:

"Stockholders are responsible for unpaid water bills incurred by a tenant or other user (such as under a purchase contract) of the tap right represented by this certificate, and any unpaid sums, whether for water or otherwise, due the Company incident to service under such tap right shall constitute a paramount lien in favor of the Company against the stock represented hereby. No stock representing a tap right can be transferred until any delinquency in connection therewith is paid in full".

Effective on and after **April 1, 2014** ("the effective date") water bills for water service will only be mailed to the service address as shown on the Stock Certificate of the Stockholder/Owner unless the Company receives a written request from the Stockholder/Owner directing the water bill be sent to an address of the Stockholder/Owner other than the service address served by the Company. Mailing of the water bill for water service to an address other than the Stockholder/Owner's address shall in no way relieve the Stockholder/Owner of unpaid water bills or other unpaid charges nor shall it affect the Company's power to enforce payment for any unpaid charges by discontinuing water service to the property at which the charges derived. Unpaid charges constitute a paramount lien in favor of the Company against the stock. Stock cannot be transferred until all charges are paid in full. After reasonable notice has been given, no water will be furnished to the service address against which any charge remains unpaid beyond the due date.

Effective with all billings on and after April 1, 2014, the Company will no longer mail duplicate billings and final notices for delinquent payments to Stockholder/Owner tenants. Payment of water bills and any unpaid charges are the responsibility of the Stockholder/Owner pursuant to Article VII, Section 1.(f) of the Company's By-Laws. The Company will not accept verbal directions from the Stockholder/Owner and has no legal relationship, implied or otherwise, with Stockholder/Owner tenant(s).

Revised January 27, 2014